

# **Hire With Confidence, Fire Without Fear, Tame Toxic Employees and Put Your Team on the Fast Track to Record-Shattering Success**

2020 Business Seminar  
"How to Supervise People and Lead a Team"  
With Glenn Shepard



This is a world class professional development course designed specifically for supervisors on the front line, who directly manage two or more employees. It's for managers who are "in the trenches", like the restaurant manager who can't open tonight because three of his servers didn't show up for work, the dentist who spends as much time dealing with her employees as treating patients, etc.

In this full day seminar, these top 9 modules will be covered:

**Module 1: How to Find Good People when the Labor Market is Tight**

**Module 2: How to Manage, Motivate, and Communicate with Millennials**

**Module 3: Behavioral Psychology for Managers**

**Module 4: How to Do Performance Evaluations**

**Module 5: How to Reduce Tardiness and Absenteeism**

**Module 6: How to Motivate People**

**Module 7: Advanced Supervisory Skills for Managers**

## **Module 8: How to Use Affirmative Discipline to Correct People When They Get Off Track – without Demoralizing Them**

## **Module 9: How to Fire Without Fear**

Look at what others who have attended have to say:

Your seminar gave me the confidence to say the things that I personally have believed for years! I have the poster "Glenn's Rules of Work" posted in my office and I have pointed to it on more than one occasion to validate my point being made. I also had the opportunity to tell a co-worker that his comment/attitude was inappropriate. He has not had that attitude in my presence again.

Thank you!

Christy Powell  
J J Ferguson Sand & Gravel  
Greenwood, MS

When you talked about putting people on administrative leave it hit home. Specifically, you said that people shouldn't just be sent home as if they are on a temporary vacation, but they should be required to return with a written plan that specifies what they will do to change the situation for the better. I have had the occasion to use your advice and it proved enormously beneficial. Thanks for the insight.

Elizabeth D. Evans, Ph.D.  
Associate VP for Academic Affairs  
Mississippi Valley State University  
Itta Bena, MS

A boost that I needed as a manager. I've managed staffs for approximately 14 years and I recommend Glenn's seminar to anyone in management.

Jonathan Bridges  
BanCorp South  
Southaven, MS

Your Chamber has worked out a great deal for you on the tuition. Managers have paid as much as \$1,295 to hear Glenn Shepard speak. You, as a member of the Chamber, may attend this event for only \$197, and your 4th company registration is FREE! Non-chamber members tuition is \$297. This seminar is approved for 5.50 (General) recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute and SHRM.

**Wednesday, February 26, 2020**

**8:30 a.m. to 3:00 p.m.**

\$197 for chamber members

\$297 for non-members

Also, when 3 or more enroll, the

4th person attends for FREE!

**Location: 3rd Floor, Staplcofn**

**214 W. Market Street**

**Greenwood, MS 38930**